



PLEASE FOLLOW OUR COMPANY POLICIES WHEN ORDERING WITH US. WHEN YOU PLACE AN ORDER WITH MELIE BIANCO ACCESSORIES, INC. YOU ARE AGREEING TO THESE TERMS AND CONDITIONS:

Ordering: Credit card orders only. As a wholesale manufacturer, we require new accounts a minimum opening order of \$600. After we process your order, order usually ship within 4-5 business days. If shipment takes longer to ship out, it is because most of the items you have ordered are out of stock, or our shipping department has many orders to process ahead of yours. All orders are worked on a "First Come First Served" basis. You will not be contacted in regards to your order status. Please review your invoice when you receive shipment. Anything noted under Back Order, does not get charged to your credit card. However, any items under "Back Order" will be automatically placed under a Back Order Status. It is the customer's responsibility to inform us about changing any Back Order items with a written description; otherwise we will ship and charge you for what is on your back order as soon as we receive the items.

Shipping: All orders are shipped via UPS ground, unless otherwise advised by the customer. If you prefer a faster service, such as UPS 3rd Day, UPS 2nd Day or UPS Next Day deliveries, please call our office at 562-908-9830 to notify us immediately after placing your order. All shipments are insured against the invoiced amount, and require signature confirmation. We automatically insure all packages. If you do not wish to have your shipment insured, please notify us and we will fax you a "Insurance Waiver." Please note that if you refuse the insurance, any lost or damaged items that occur during shipping will be at the customer's own risk and expense. Melie Bianco Accessories, Inc. will not be responsible for re-payment of damaged items or lost items. Please keep in mind that UPS will also not be responsible for re-payment if the shipment is not insured.

Returns & Exchanges: No returns or exchanges. Melie Bianco Accessories, Inc. does not sell used items. You have 7 days to inspect your merchandise and call us within this period if you have received the wrong item or any factory defective item. Please submit your RMA request through our website for a RMA (Return Merchandise Authorization). We can only exchange defective items or incorrect items. Items returned without an RMA will not be accepted and will be refused and sent back at the customer's expense. All sales are final. There are no exchanges/returns for items that you have ordered. Sorry but we do not issue Call Tags. After we receive the defective items, our Return Department will inspect the item. If the item is found to be defective from our factory, we will issue a credit towards your next purchase. If any items are returned as "defective" but are not found to be defective from the factory, the customer will be charged a 25% restocking and deduction of shipping cost to their credit card.

Suggested Retail Pricing: To maintain Melie Bianco's recognized quality and name, please observe our suggested minimum retail price in your invoices. If suggested minimum prices are not followed, we will contact you with a warning. If no actions are taken, we reserve the right to refuse service to anyone. If you have any questions in regards to our ordering or company policies, please email us at info@meliebianco.com.

I acknowledge and accept Melie Bianco Accessories, Inc.'s Policies.

Name and Title:

Company: _____

Date: _____